

FULLERTON COLLEGE

3R RESOURCE DIRECTORY

RESOURCE, RETENTION & REFERRAL

2019/2020

*Courtesy of Fullerton College
CalWORKs Office*

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COUNSELING SERVICES

CITY	TELEPHONE	FEE
<u>ANAHEIM</u>		
Trinity Counseling Center	(714) 992-9110	Sliding fee based on income
<u>COSTA MESA</u>		
Melinda Hoag Center for Wellness *Medi-Cal only. 12 session limit. Cove direct referral. 4-6 mo waiting list. Serves low-income	(949) 764-7277	
<u>CYPRESS</u>		
Straight Talk (Medicare & Medi-Cal & Cal Optima Accepted)	(714) 828-2000	Sliding Fee \$25.00 initial Fee based on income
<u>FULLERTON</u>		
Child Guidance Center (Medi-Cal Accepted)	(714) 871-9264	Sliding fee
F.A.C.E.S., Inc. Family Assess Counseling / Education Services	(714) 447-9024	Sliding fee \$35
<u>LA HABRA</u>		
The Gary Center (Bilingual Counselors)	(562) 264-6000	Sliding fee \$25-\$150 based on income
<u>ORANGE</u>		
Chapman University Community Clinic (Contact Susan Jester, MFT at 997-6904 for Availability of bilingual counselors) (No Medi-Cal coverage)	(714) 997-6746	Sliding fee \$15-\$60 based on income (Insurance NOT accepted)
Mariposa Women's Center (No Medi-Cal Coverage; insurance NOT accepted) *free with county CalWORKs referral; free child care during session.	(714) 547-6494	Sliding fee income based
<u>FULLERTON</u>		
Turning Point (Bilingual Counselors – Spanish)	(800) 998-6329	Sliding fee \$ 25 and up

SUPPORT GROUPS

CITY	TELEPHONE	FEE
<i>ANGER MANAGEMENT</i>		
<u>CYPRESS</u>		
Straight Talk (Medi-Cal/Medicare) Not Accepting Medi-Cal by itself	(714) 828-2000	\$25-95
<i>GRIEF AND BEREAVEMENT</i>		
<u>FULLERTON</u>		
Healing Hearts St. Jude Health Resource Line (24/7)	(877) 459-3627	Free
<i>INTERPERSONAL PROCESS</i>		
<u>CYPRESS</u>		
Straight Talk Individual classes only	(714) 828-2000	Sliding fee based on income
<i>STEP-PARENTS SUPPORT</i>		
<u>CYPRESS</u>		
Straight Talk Individual classes only	(714) 828-2000	Sliding fee based on income

PARENTING CLASSES

CITY	TELEPHONE	FEE
<u>ANAHEIM</u>		
Children's Bureau of So. Calif	(714) 517-1900	Free
<u>CYPRESS</u>		
Straight Talk	(714) 828-2000	\$30 /couple \$20/individual Per session
<u>FULLERTON</u>		
FACES, INC.	(714)447-9024	Sliding fee \$30

PARENTING CLASSES (cont...)

CITY	TELEPHONE	FEE
<u>LA HABRA</u> The Gary Center (Spanish & English) (Accepting Medi-Cal)	(562) 691-3263	Free
<u>ORANGE</u> Center for Individual and Family Therapy	(714) 558-9266	Sliding fee \$50 up to \$100
Friendly Center/ Community Programs (Bilingual)	(714) 771-5300	Free
<u>SANTA ANA</u> C.A.R.E. Counseling Center	(714) 836-9900	Flat Fee \$25

SINGLE PARENT PROGRAM

NEWPORT BEACH

Project Self-Sufficiency (949)478-1914
307 Placentia Ave. #203
Newport Beach, CA 92663
Assists low-income single parents in OC achieve self-sufficiency through education and training.
Must be attending college, not yet received a BA degree.

LGBTQ RESOURCES

SANTA ANA

The Gay and Lesbian Center (714) 953-5428
305 E 4th St.
Santa Ana, CA 92701
Shelter referrals, resource referrals, counseling, and youth services.

SUBSTANCE ABUSE TREATMENT PROGRAMS

INPATIENT

Residential Treatment Programs:

ANAHEIM

Hope House (714) 776-7490	Sliding Fee
(No: Medi-Cal, Children, and Insurance)	Max Cost \$2,200 a month
Residential Home (714) 776-6090	

OC HCA Behavioral Health Services, (855) 625-4657
http://www.ochealthinfo.com/bhs/about/adult_and_older_adult_behavioral_health_services/clinics
Referrals for in-patient and out-patient services.

SUBSTANCE ABUSE TREATMENT PROGRAMS (cont...)

CITY	TELEPHONE	FEE
Newport Harbor Recovery For men age 19-64	(949) 645-5775	
<u>Salvation Army ARC</u>	(714) 758-0414	
<u>Southern California Alcohol & Drug Programs, Inc.</u> Heritage House South/North Locations throughout OC, provides residential and out-patient services, court-ordered services, with child care. Women with children.	(562) 923-4545	

ANAHEIM

<u>Victoria's Lighthouse</u> Sober living home for women. \$125/wk. Call for intake.	(714) 795-4993	
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EMERGENCY SHELTERS FOR WOMEN & CHILDREN

PLACENTIA

<u>HIS HOUSE</u> Short term transitional living center (4-6 months) www.hishouseplacentia.org	(714) 993-5774	
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TUSTIN

Home on the Green Pastures Domestic violence shelter for Korean women with children to age 12, 90 day limit.	(714) 532-2787	
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Human Options Transitional housing 24 Hour Hotline: For victims of domestic violence	(877) 854-3594	Sliding fee based on income
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Interval House Multiple locations in Orange and LA Counties Transitional/Permanent Housing Hotlines: For victims of domestic violence	(562) 594-9492 (714) 891-8121 & (562) 594-4555	
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Laura's House Hotline: For victims of domestic violence	(866) 498-1511	Free
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Mercy House Santa Ana or any other Orange County city between 11-2:00. Housing and comprehensive supportive services for all.	(714) 836-7188x121	
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EMERGENCY SHELTERS FOR WOMEN & CHILDREN (cont...)

CITY	TELEPHONE	FEE
OC Gateway To Housing Short term shelter Transitional I –6- 9 months & Transitional II – Up to 12 months families only. MON-FRI (9AM- 5PM)	(949) 631-7213	
Pathways of Hope (Anaheim & Fullerton Interfaith Shelters) Transitional shelter living, call for details	(714) 680-3691	
<u>LOS ALAMITOS</u>		
Precious Life Shelter Emergency, transitional and long-term housing for pregnant women	(562) 431-5025	
<u>ANAHEIM (Orange & Riverside County)</u>		
Sheepfold Short term transitional shelter (6 mos.) (For Women and children only)	(714) 237-1444	
<u>LAKE FOREST</u>		
South County Outreach http://www.sco-oc.org/about/help/ Provides housing and rental assistance for families with minor children between Irvine and San Clemente. Call for appointment.	(949) 380-8144	
<u>GARDEN GROVE</u>		
Thomas House Shelter Call hotline, leave message if no answer. Office: (714) 554-0357 Families (children of any age). Avg 9 months, parent must work full time (with 80% wages into savings), empowerment program.	Hotline: (714) 647-7534	
<u>FULLERTON</u>		
Women’s Transitional Living Center Transitional Housing For victims of domestic violence	(714) 992-1939 ext. 117 Hotline: (877) 531-5522	Free
<u>SANTA ANA</u>		
Wise Place 1411 N. Broadway Santa Ana, CA 92706 Transitional program; takes 1-2weeks for approval (Minimum of 90 Days) For single women with no children in need of transitional housing assistance. Must be 18 or older and employable. Drug and alcohol free.	(714) 542-3577	
<u>LONG BEACH</u>		
Women’s Shelter of Long Beach 24 Hour Hotline: 30-45 days of safe shelter	(562) 437-7233 (562) 437-4663	Free

YOUTH SHELTER

CITY	TELEPHONE	FEE
<u>LOS ALAMITOS</u> CASA Youth Shelter Hotline Ages 12-17, day to day program.	(562) 594-6825 Or (714) 995-8601 1-800-914-2272	
<u>HUNTINGTON BEACH</u> CSP Shelter Ages 11-17, 2-4 week program	(714) 842-6600	Sliding fee
Eli Home (Children under 12) 7291 Talbert Ave Huntington Beach, CA 92648	714-300-0600	
Grandma's House of Hope Single adults without children only Call for intake/online application for housing. https://grandmashouseofhope.org/programs/transitional-housing-program/	(714-833-5333)	
<u>TUSTIN</u> Laurel House Ages 12-17(teenage girls) No one turned away	(714) 832-0207	Sliding fee
<u>SANTA ANA</u> Olive Crest (Group Homes for Foster Children)	(714)543-5437	
SHIP (Self Help Interfaith Program) (Mark Burk, director) http://shipinoc.com Single adults, 4-month transitional housing Must be out by 7 am and in by 6:30 p.m. Call for intake.	(714) 575-9769	
Stand Up for Kids Irvine (office location) Serves youth 12-24 with shelter, transitional housing and case management services. To refer, Cove staff email referral form directly.	(714) 356-5437	

SPECIAL YOUTH SERVICES

CITY	TELEPHONE	FEE
<u>HUNTINGTON BEACH</u>		
Build Futures 18822 Beach Blvd. #211(at Garfield) Huntington Beach 92648 Serves youth 18-24 with shelter, transitional housing and case management services To refer, call or walk-in.	(714) 907-7358	
Safe Interventions Provides runaway retrieval, escorts, & referrals.	1-877-877-3356	Fees vary by case

MEDICAL, DENTAL, VISION

County of Orange Health Care Agency Referral Line Medical services for infancy through age 18	1-800-564-8448	Income based if no Medi-Cal/insurance
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COSTA MESA

Planned Parenthood (714) 922-4100
1520 Nutmeg Place Suite 101
Costa Mesa, CA 92626
Reproductive health care, nutrition services, and education programs for women and men,
LGBTQ services regardless of personal circumstances or ability to pay.

WESTMINISTER

Planned Parenthood (714) 922-4100 Sliding fee
14372 Beach Blvd,
Westminster, CA, 92683
Medical services for the entire family from infants to seniors. Comprehensive health assessments, health screenings, hearing and vision tests, immunizations, minor urgent care, pediatrics, prenatal care. Accepts Medi-Cal.

ORANGE

La Amistad Family Health Center (714) 771-8006 Sliding fee
353 S. Main Street
Orange, CA 92868
Primary care practice for all ages.
Bilingual in Spanish.

MEDICAL, DENTAL, VISION (cont...)

CITY	TELEPHONE	FEE
<u>ORANGE</u>		
Lestonnac Free Clinic 1215 E. Chapman Ave. Orange, CA 92866 www.lestonnecfreeclinic.org Bilingual Services To qualify for services, bring ID, social security, and proof of income.	(714) 633-4600	Sliding fee
<u>COSTA MESA</u>		
Share our Selves (SOS) 1550 Superior Ave Costa Mesa, CA 92627 https://www.shareourselves.org/ Provides full-scope primary care including preventive health care, urgent medical care, chronic disease management, mental health services, and same-day appointments.	(949) 270-2100	
<u>DENTAL</u>		
Medi-Cal Dental Referral Line	(800) 322-6384	
Orange County Dental Society (714) 634-8944 Provides dental referrals		
<u>HUNTINGTON BEACH</u>		
All Children's Dental Accepts Medi-Cal	(714) 379-3100	
<u>LA HABRA</u>		
The Gary Center Bilingual services	(562) 691-3263	
<u>ORANGE</u>		
La Amistad Family Health Center Bilingual services	(714) 771-8006	
<u>SANTA ANA</u>		
O.C. Health Care/Dental Services Emergency dental care limited to simple extractions for adults or children. ,.	(714) 834-8408 (800) 914-4887	Fee covers exam x-ray & extraction

VISION

CITY	TELEPHONE	FEE
<u>FULLERTON</u> Marshall B. Ketchum University 2575 Yorba Linda Blvd. Fullerton, CA (Corner of Associated Rd. & Yorba Linda Blvd.) To qualify bring in proof of income at the time of your appointment. bilingual services available.	(714) 449-7401	

PRENATAL SERVICES

<u>SANTA ANA</u> AltaMed Health Services 1155 West Central Ste 104 Santa Ana, CA 92706 Testing, childbirth /pre-natal classes and teen pregnancy and follow-up, Medi-Cal assistance, Bilingual Staff.	(714) 557-4080	
Family Planning Clinic – Family Pact (General Information and appointments)	(916)-650-0414	
O.C Health & Dental Services (Medical Questions)	(800)914-4887	
M.O.M.S (Maternal Outreach Management System) 1128 W. Santa Ana Blvd. Santa Ana, CA 92703 M-F 9:00 am -5pm Infant parenting, support groups, resource library Services also offered in Spanish www.momsorangecounty.org Email: info@momsorangecounty.org	(714) 972-2610	Sliding Fee

MEDI-CAL ASSISTANCE

<u>ANAHEIM</u> O.C. Social Services/MSI – Indigent O.C. Social Service Agency P.O. Box 70017 Anaheim, CA 92825	(714) 575-2400 (714) 541-4895	
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EMERGENCY ASSISTANCE FOR FOOD, CLOTHING, SHELTER AND UTILITIES

CITY	TELEPHONE	FEE
<u>ANAHEIM</u>		
Anaheim Community Services (HEAP) 250 E. Center St. Anaheim, CA 92805	(714)765-5195	
Anaheim Downtown Community Center https://www.anaheim.net/1018/downtown-community-center		
Anaheim United Methodist Church http://www.anaheimumc.org		
Salvation Army/Family Services 1515 W. North St. Anaheim, CA 92801 Provide groceries, clothing vouchers, utility assistance and prescriptions. HRS: MON WED and THURS 9AM-12PM/1PM -2PM. TUES 12PM-3PM FRI 9AM-1PM Serves: Anaheim, Buena Park, Orange, and Villa Park.	(714) 491-1450	
Seventh Day Adventist 900 S. Sunkist Street Anaheim, CA 92806 Emergency food for anyone in need every Wednesday from 5:30pm – 7:30pm. OFFICE HRS: T-TH 10am-3pm.	(714) 635-0990	
St. Boniface Service Center 124 N. Resh Street Anaheim, CA 92805 Food for the homeless. Service Center distributes food to families M-F 9am-11:45am Soup & Sandwich on Tues. & Thurs. 5:00-5:30 pm.at 124 N. Resh Street. Must bring ID and proof of residency (e.g. utility bill).	(714) 535-2742	
Vineyard Christian Fellowship Benevolence Program 5340 E. La Palma Ave Anaheim, CA 92807 Food bags service offered once per month Tue & Thur.9:30 am-11:00 am. Lunch/Food bags Sun.-12:15-1pm. Weekly assistance offered Sunday 12:30pm.	(714) 777-4777	

EMERGENCY ASSISTANCE FOR FOOD, CLOTHING, SHELTER AND UTILITIES

(cont...)

CITY	TELEPHONE	FEE
<u>BREA</u>		
Active Christians Today 585 S. Walnut Brea, CA 92621 Monday, Wednesday, & Friday 9:00 A.M. - 1:00 P.M. Brea Residents Only	(714) 529-6776	
<u>COSTA MESA</u>		
Project Hope Alliance 1954 Placentia Ave. Ste. #202 Costa Mesa, CA 92627	(949) 722-7863	
Someone Cares Soup Kitchen 720 W. 19 th St. Costa Mesa Meals served Monday–Friday 12:00 p.m. to 3:00 p.m. breakfast provided Saturday and Sunday 9:00 a.m. to 11:00 am.	(949) 548-8861	
St. Joachim Catholic Church 1964 Orange Ave. Costa Mesa, CA 92627	(949) 574-7400	
Trellis 711 W. 17 th St. Ste. E5 Costa Mesa, CA 92627	(949)422-5331	
<u>CYPRESS</u>		
St. Irenaeus Catholic Church 5201 Evergreen Ave. Cypress, CA 90630 http://sticypress.org		
<u>FULLERTON</u>		
First Lutheran Church 215 N. Lemon Street Fullerton, CA 92832 Dinner to feed the homeless Tuesday 5-7 pm. (Doors open at 5pm) Food Pantry: Wednesday 9:00am-12:00pm (groceries are distributed by drawing)	(714) 871-7820	

EMERGENCY ASSISTANCE FOR FOOD, CLOTHING, SHELTER AND UTILITIES

(cont...)

CITY	TELEPHONE	FEE
<u>FULLERTON</u> Pathways of Hope 1231 E. Chapman Ave. Fullerton, CA 92831 M-F 1:00 P.M. - 4:00 P.M Grocery assistance & housing, must provide ID and proof of address.	Housing (714) 738-0255 General (714) 680-3691	
Fullerton College Care Bank Fullerton College students ONLY Associated students office, Building 200/ college center Room 222 Assistance with food, bus tickets, gas card and Sodexo meal card. Must be enrolled in 5 units at FC. Only one per semester. Interviews with Coordinator are confidential. Closed on Tuesdays.	(714) 992-7118	
Seventh Day Adventist Church 2355 W. Valencia Drive Fullerton, CA 92833 Groceries and clothing for needy families Tuesdays 9:30am-1:00pm OFFICE HRS: T, Th 9am – 4pm W 9am-12pm; W, F 3pm-7pm	(714) 525-4561	
St. Andrews Episcopal Church 1231 E. Chapman Ave Fullerton, CA 92831 Hot meals and clothing Fridays 6pm-7pm Clothing and Shoes at 5:15pm	(714) 870-4350	
St. Mary's Catholic Church St. Vincent de Paul Program 400 W. Commonwealth Fullerton, CA 92632 Food available on Thursdays 9:00am to 10:30am First time recipients need to register outside of rectory office. Must bring I.D. for self and children. Proof of residency in Orange County required	(714) 525-2500	
<u>GARDEN GROVE</u> Community Action Partnership 11870 Monarch St. Garden Grove, CA 92841 M-F (8:00 am – 5:00 pm) Utility assistance, food bank, and food box	(714) 897-6670	

EMERGENCY ASSISTANCE FOR FOOD, CLOTHING, SHELTER AND UTILITIES

(cont...)

CITY	TELEPHONE	FEE
<u>HUNTINGTON BEACH</u>		
Beach Cities Interfaith Services 18131 Gothard Street Huntington Beach, CA	(714) 375-6400	
HIS Place Church 7751 Glencoe Drive Huntington Beach, CA 92647 Thursday evening 5:30 hot meals food boxes at 5 p.m.	(714) 375-9088	
<u>IRVINE</u>		
South County Outreach 7 Whatney Ste. B Irvine, CA, 92618 Food Pantry: M,W,TH, F 9am- 3:30pm Tues.12:30pm-3:30pm	(949) 380-8144	
<u>LA HABRA</u>		
The Gary Center 201 S Harbor Blvd La Habra, CA 90631 *Family Dentistry MON - TUE (8:00 A.M. - 8:30 P.M.); THU (8:00A.M. - 9:00 P.M.) FRI (8:00A.M-5:30P.M) *food distribution at 350 Hillcrest St. La Habra CA 90631 location (12:00pm-2:00pm on M-F)	(562) 264-6000 Dental Ext: 103	
<u>ORANGE</u>		
Assistance League of Orange https://www.assistanceleague.org/orange/		
Orange Covenant Church 250 S. Prospect Ave Orange, CA 92869 Emergency food for low income. HRS: Tues. and Thursdays from 9am-1:45 pm (By appt. only) Food and hygiene products distributed.	(714) 633-6464 Ext. 101 for appointments	
St. Norbert's Christian Service 300 E. Taft Ave Orange, CA 92865 Sack lunch for people in need MON-FRI 4pm-7pm Groceries every Saturday at noon.	(714) 637-4360	

EMERGENCY ASSISTANCE FOR FOOD, CLOTHING, SHELTER AND UTILITIES

(cont...)

CITY	TELEPHONE	FEE
The Friendly Center http://www.friendlycenter.org	(714) 771-5300	

PLACENTIA

Neighborhood Services 900 S. Melrose St. Placentia, CA 92870 M,W (8:30 am.- 8:00 pm) TUE; THU; FRI (8:30 am-5:30 pm) Information and referral, job development. Make appointment for job development Emergency food. Required I.D and proof of income/residency.	(714) 986-2333	
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SANTA ANA

Catholic Charities 3631 W. Warner Ave. Santa Ana, CA 92704	(714) 668-1130	
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Templo Calvario 2501 W. 5 th St. Santa Ana, CA 92703	(714) 834-9331	
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STANTON

Saint Polycarp Catholic Church-Family Support Center 8100 Chapman Stanton, CA 90680 Mon & Wed 9am-12pm	(714)893-2766	
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WESTMINSTER

Orange County Community Center 13372 Golden West Street, #102 Westminster, CA	(714)379-8288	
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SANTA ANA

American Red Cross (O.C. CHAPTER)	(714) 481-5300	
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Charities of Orange County Incorporated <i>(Just assist with food distribution)</i>	(714) 347-9600	
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EMERGENCY ASSISTANCE FOR FOOD, CLOTHING, SHELTER AND UTILITIES

(cont...)

CITY	TELEPHONE	FEE
<u>GARDEN GROVE</u>		
Lutheran Social Service 12432 Ninth St. Garden Grove, CA 92840	(714) 534-6450	
Salvation Army of OC Main Office-Tustin Fullerton, CA Santa Ana, CA	(714) 832-7100 (714) 451-8080 (714) 384-0481	

FOOD BANKS

OC Food Bank
11870 Monarch Street
Garden Grove, CA 92841
<http://ocfoodbank.org/need-help/>

(714) 897-6670

Second Harvest Food Bank

(855)233-3362

Call to have a list texted to you

Maintains the most up-to-date information on food pantries throughout Orange County.

Visit www.feedoc.org/get-help/get-food-2/ for a listing of pantries in any city.

**ORANGE COUNTY COMMUNITY DEVELOPMENT COUNCIL
SUPPLEMENTAL FOOD PROGRAM**

Senior citizens (60 years or older) Assistant is dependent upon income.
12:00pm-5:00pm

Each eligible person receives a 40 pound box of food.
Qualified applicants will receive food the same day only once a month.
For a site near you, call **(714) 667-0717 or (714) 897-6670**

To meet requirements, applicants must bring: Identification; proof of income (SSI, Monthly bank statements showing direct deposit) (Medi-Cal card, paycheck stubs, AFDC letter or Food stamp card) (Birth Certificate)

SHOWERS/LAUNDRY SERVICE

The Crossing Church
2115 Newport Blvd
Costa Mesa, 92627

(949) 645-5050

Daily belongings check-in (storage), hot showers, breakfast, and laundry services.

EMERGENCY ASSISTANCE FOR FOOD, CLOTHING, SHELTER AND UTILITIES

(cont...)

CITY

TELEPHONE

FEE

SHOWERS/LAUNDRY SERVICE (cont...)

First Presbyterian Church
11832 Euclid Street
Garden Grove, 92840
Showers, food and clothing
(Tues/Thurs 6am-10am)

(714)534-2269

Fullerton First United
Methodist Church
114 N Pomona Ave
Fullerton, 92382
Showers and laundry services
1st and 3rd Sat of the month
2pm-4pm

(714) 871-4115

COSTA MESA

Lighthouse Outreach Church
1885 Anaheim Street
Costa Mesa, 92627
Showers, laundry, food, mail service, clothing

(949)548-7161

Laundry Love
Coin laundry
1913 Pomona Ave
Costa Mesa, CA 92627
3rd Tuesday of each month, 7-10 pm
Provides coins, soap, clothes-washing assistance for homeless and low-income persons

HUNTINGTON BEACH

Beach Coin
19072 Beach (at Garfield)
Huntington Beach
2nd Wednesday, 6-10 pm
Provides coins, soap, clothes-washing assistance for homeless and low-income persons

EMERGENCY ASSISTANCE FOR FOOD, CLOTHING, SHELTER AND UTILITIES

(cont...)

UTILITIES

CITY

TELEPHONE

FEE

ORANGE COUNTY COMMUNITY DEVELOPMENT COUNCIL

OCCDC'S "HEAP Program" offers assistance to low-income families. Assistance also offered with a past due bill or a shut-off notice as well. Assistance is one time every twelve months.

The following documents will be needed in order to verify if applicant qualifies:

CA ID/License; Social Security Card; Current Utility Bill; Current Pay Stubs/AFDC/Pension/SSI Letter/Verification of total gross income before taxes/Renter needs owner name and number/verification of home ownership.

Additional information can be found on the website: www.capoc.org

(714) 839-6199 (8 A.M – 4 P.M)

TDD/Hearing Impaired Line: (714) 839-2983

EMERGENCY SHELTERS

ORANGE

Casa Teresa (714) 538-4860

Shelter for pregnant women 18+, structured program

Call for intake.

HUNTINGTON BEACH (Office)

Collette's Children's Home (714) 596-1380

Single women and women with children, emergency shelter for 30 days, transitional housing for 5 mos., long-term housing assistance.

Process: 1) Call for phone screening, 2) initial interview at office, 3) staff review, 4) intake interview & placement.

SAN CLEMENTE

Families Assistance Ministries

(Gilchrist House, FAMily House) (949) 492-8477

Provides transitional and rapid rehousing.

Serves singles and families. Comprehensive case management services.

Access point for Coordinated Entry

Email Cassandra or call to refer.

IRVINE

Families Forward (949) 552-2727

Serves parents with minor children.

Provides emergency shelter, transitional shelter and long-term housing assistance, with comprehensive case management services.

Access point for Coordinated Entry.

Will travel to client for intake.

EMERGENCY ASSISTANCE FOR FOOD, CLOTHING, SHELTER AND UTILITIES

(cont...)

EMERGENCY SHELTERS

CITY	TELEPHONE	FEE
<u>LAGUNA BEACH</u> Friendship Shelter 20652 Laguna Canyon Rd Laguna Beach Call the office on Wednesdays at 10:30 AM to complete a phone interview to secure a place on the waiting list.	(949) 494-6928	
<u>PLACENTIA</u> HIS House Short term transitional living center (4-6 months) www.hishouseplacentia.org	(714) 993-5774	
<u>ORANGE</u> House of Hope County Rescue Mission Long term transitional living center (18 - 24 months)	(714) 247-4300	
<u>ANAHEIM & FULLERTON</u> Pathways of Hope Interfaith shelters Transitional shelter living call for details	(714) 680-3691	

AFFORDABLE HOUSING

<u>SANTA ANA</u> Orange County Housing Authority 1770 North Broadway Santa Ana, 92706 http://www.ochousing.org	(714) 480-2700	
Santa Ana Housing Authority 20 Civic Center Plaza 1st floor, Building Monday-Thursday and every other Friday 8:00 am to 5:00 pm. http://www.ci.santa-ana.ca.us/cda/HousingAuthority.asp	(714) 667-2200	

AFFORDABLE HOUSING (cont...)

CITY	TELEPHONE	FEE
<u>Garden Grove</u> Garden Grove Housing Authority 12966 Euclid St. (at Civic Center Drive), Suite 101C Garden Grove https://www.ci.garden-grove.ca.us/commdev/housing	(714) 741-5150	

ANAHEIM

Anaheim Housing Authority
Section 8 Rental Assistance Program (714) 765-4320
Affordable Housing Information Line (714) 765-4300, ext. 4810
201 S Anaheim Boulevard, Suite 201
Anaheim, CA 92803-9987
<http://www.anaheim.net/668/Housing-Authority>

JOB PREPARATION/ PLACEMENT

NEWPORT BEACH

Second Chance OC
2618 San Miguel Dr Ste 284
Newport Beach, CA 92660
Job placement, Mentoring, Limited Clothing Apparel, Resume Coaching and Workshops.

IRVINE

WHW (949) 631-2333
(Formerly Women Helping Women)
2803 McGaw Ave
Irvine, CA 92614
Job preparation, employment search and placement, business apparel and image consulting.

COSTA MESA

Youth Employment Service (949) 642-0474
114 E. 19th St.
Costa Mesa, CA 92627
-yesworks.org-
Job preparation and placement services for youth age 16-24.

CROSS CULTURAL SERVICES

Access California Services
631 S. Brookhurst St. #107
Anaheim, CA 92804
(714) 917-0440
Provides case management, support and assistance, focusing on Arab-American and Muslim American population.

CROSS CULTURAL SERVICES (Cont...)

CITY	TELEPHONE	FEE
Southern California Indian Center, Inc. 10175 Slater Ave. Suite 150 Fountain Valley, CA 92708 8am- 5pm Non- profit educational, cultural, economic and recreational programs for American Indians. M-F	(714) 962-6673	
Vietnamese Community of Orange County 5015 Edinger Ave. Santa Ana, CA 92704 Santa Ana, CA 92703 M-F 8am-3pm Must be 50+ Non-profit agency providing services such as counseling, citizenship classes, green card processing, vocational skills and medical services	(714) 418-2040	

HOTLINES

1736 Family Crisis Center	(310) 379-3620 (213)745-6434 or (562) 388-7652	
Counseling and referral resources for domestic violence, youth, and homeless services & shelter.		
AIDS Services Foundation	(949) 809-5700	
Office hours: M-F 8:30am-5pm Information on support groups for individuals with HIV Disease. <i>(Free and Confidential Testing Tues, Wed & Thurs. 12pm-8pm Sat 10am-4pm 45 min result.)</i>		
AL-ANON Information Services	(714) 748-1113	
Office Hours: M-F 9:30am-4:30pm For families and friends who have been affected with family members abusing alcohol. Also offers Alateen Program for young family members (ONLY ages 6-21)		
Alcoholics Anonymous	(714) 556-4555	
North County Call:	(714) 773-4357	
South County Call:	(949) 582-2697	
Spanish:	(714)956-7243	
M-F 9am-7pm Saturdays and Holidays 9am-9pm Call for meeting times and locations Meetings for alcoholics who want to help themselves. . www.oc-aa.org		
Birth Control Information for State/ Family Planning	(800) 942-1054 (24 hrs.)	
Referrals for family planning and birth control services through California. Female cancer testing. Testing and counseling for HIV. Low cost. Spanish speaking referral available.		

HOTLINES (cont...)

CITY	TELEPHONE	FEE
Girls and Boys Town National Hotline	(800) 448-3000	
Crisis & resource referral services for children and parents. Highly trained telephone counselors to help with any problem.		
California HIV/AIDS Hotline	(800) 367-2437	
TDD Service	(888) 255-2437	
Hotline Hours: M-F 8:00AM- 5:00PM. Referral and peer counseling in English, Spanish, and Filipino.		
California Youth Crisis Line	(800) 843-5200	
Chat: youthcrisisline.org		
Crisis intervention, counseling, resource referral, message relay. Service available to teens and young adults ages 12-24 and any adults supporting youth throughout California. Translator available in any language.		
Child Abuse Registry	(714) 940-1000 or (800) 207-4464	
Central registry to report all incidents or suspicions of child abuse. Consultation, information and referral services.		
College Hospital Helpline	(800) 773-8001 (Orange County) or (800) 352-3301 (LA County)	
Trained Psychiatric Assessment counselors referral service to public, low cost and private inpatient and outpatient therapy based on caller's clinical need. Crisis intervention available.		
CSP Sexual Assault Victim Services	(714) 957-2737	
South County, Central & North:	(949) 975-0444	
24 hour Emergency response for needs of sexual assault victims and their families. Crisis intervention, emergency assistance, accompaniment to hospital and law enforcement. Court information and referral and community education. Staff speaks Spanish		
DACA National Customer Service,	(800) 375-5283	
Hours 8-6 M-F		
Explains guidelines for requesting DACA or any other information.		
Domestic Violence Hotline	(800) 799-7233	
Women's Transitional Living Center	(714) 992-1931 (24 Hour)	
(Fullerton)		
Access to shelter for battered woman and children. Counseling, information and referrals, legal advocacy.		
Domestic Violence / Sexual Assault	(800) 339-3940 & (323) 653-4042	

HOTLINES (cont...)

CITY	TELEPHONE	FEE
Center for Pacific Asian Families Hotline for women and children who are victims of domestic violence, sexual assault and child abuse. Crisis intervention, emergency shelter, counseling and referral services. Staff speaks, Chinese, Korean, and Thai.		
LGBT Youth Suicide Hotline	(866) 488-7386	
Rape Crisis Hotline Crisis support and resources to rape victims.	(714) 957-2737	
Military Veterans Suicide Hotline Suicide Hotlines:	(800) 273-Talk press 1 (800) 273-8255	
The Center Orange County (714) 953-5428 ext. 330 Counseling Hotline for LGBTQ Support		
Women's Transitional Living Center 24-hour crisis support for domestic violence victims seeking safe housing	(714) 992-1931	
24 Hour Suicide Prevention Counseling for anyone who in crisis or experiencing suicidal thoughts. Spanish and other languages spoken.	(877) 727-4747	

LEGAL SERVICES

LEGAL ASSISTANCE

College Legal Clinic (714) 870-5757
1231 E. Chapman Ave.
Fullerton, CA 92831
Office: TSU-258
OFC HRS: M-Th9am-5pm, Friday 9am-1pm
Free attorney consultations and referrals.
Student I.D. required. Services available to general public for \$15 fee. Closed during Summer Semester.

Legal Aid Society of Orange County (714) 571-5200
2101 N. Tustin Ave or (800) 834-5001
Santa Ana, CA 92705
Call for an appointment
Legal services are free to eligible clients residing in O.C. Services include: family law, child custody, employment, etc.
Staff speaks Spanish.
www.legal-aid.com

LEGAL SERVICES (Cont...)

CITY

TELEPHONE

FEE

LEGAL ASSISTANCE (cont...)

Legal Assistance
1275 N Berkeley Ave.
Fullerton, CA 92832-1258

For more locations and information please visit the website at www.occourts.org.

And

Anaheim Office (800) 834-5001 or (714) 571-5200
250 E. Center St.
Anaheim, CA 92805

Public Law Center
Call for appointment first. (714) 541-1010 ext 332
601 W Civic Dr. (949) 764-6551
Santa Ana, CA 92701

MEDIATION

CSP Dispute Resolution Services (949) 250-4058
1221 E. Dyer Rd. Ste 120
Santa Ana, CA 92705

Email: disputeresolution@cspinc.org

Offers mediation services to all county residents. OFC HRS: M-F 8am-5pm. Sliding fee scale. Part-time staff speak Spanish.

SELF-HELP CENTERS

What Self-Help Centers Can Do

SERVICES INCLUDE PROCEDURAL ASSISTANCE FOR:

- Divorce, Legal Separation, Custody, Visitation Support,
- Establishing a legal parent relationship for a child/children when there is no marriage,
- Restraining Orders,
- Guardianship,
- Name Change,
- Landlord/Tenant (Eviction),
- Cleaning up your criminal record,
- Small Claims,
- Civil Lawsuits,
- Traffic Tickets,
- Conservatorships, and
- Adoptions.

SELF-HELP CENTERS (cont...)

SELF-HELP CENTERS SERVICES INCLUDE:

- Workshops,
- How to booklets and form packets, and
- Public computers with access to legal websites and easy to use document preparation software and SmartForms.

For information on workshops and services, please view the [Self-Help Center's Workshops](#) webpage.

What to bring to the Self-Help Center

- **Bring a BLACK pen** for filling out forms and paper in case you want to take notes.
- **If you want to ask the Court to change an order**, you must bring a filed copy of the order you want changed.
- **For all other legal issues**, we may need to see all the papers in your case, if you have one. It is best to bring a copy of your **entire** court file. Remember you are representing yourself and you need to keep a copy of any document you file.
- **Bring income information.** Bring proof of your income for the last two months, such as:
 - Pay stubs, disability or unemployment statements,
 - If you are self-employed, your most recent tax returns and year-to-date profit and loss statement,
 - Proof of CalWorks, or any other proof of income

Hours of Operation

SUPERIOR COURT OF ORANGE COUNTY SELF-HELP CENTERS:

Self-Help Center staff is available from Monday-Thursday 8:00am to 4:00pm and Friday 8:00am to 3:00pm to provide procedural guidance and information.

EARLY CLOSURES FOR MANDATORY STAFF TRAINING: The Self-Help Centers will close at NOON on the following dates for mandatory staff trainings: **September 21, 2018 and December 14, 2018.**

Locations

- **Central Justice Center: First Floor, Room G100**
 - 700 Civic Center Dr. West, Santa Ana, CA 92701
- **Harbor Justice Center: Room 109, Window #18**
 - 4601 Jamboree Road, Newport Beach, CA 92660 (Monday-Thursday 8:00am to 4:00pm; closed on Fridays)
- **Lamoreaux Justice Center: First Floor, Room 101**
 - 341 The City Dr. South, Orange, CA 92868
- **North Justice Center: Upper Level, Room 355**
 - 1275 North Berkeley Ave., Fullerton, CA 92838
- **Superior Court Service Center**
 - 27573 Puerta Real, Mission Viejo, CA 92691 (Fridays only, 8:00am to 12:30pm and 1:30pm to 3:00pm)

SELF-HELP CENTERS (cont...)

WAIVING COURT FEES AND COSTS

Filing Fee

Many of the documents in Civil, Family Law, Probate, and Small Claims require a fee to file them. These are called filing fees.

In addition to filing fees, there may be other fees such as:

- Certifying and copying
- Issuance of process
- Transmittal of papers
- Sheriff fees to give notice
- Reporter's daily fees (for the first 60 days following the granting of a fee waiver)
- Telephone appearance
- Clerk's transcript on appeal
- Court appointed interpreter fees in Small Claims Court

Court fees and costs may be found on the court's fee schedule.

If You Cannot Afford to Pay Court Fees

If you are getting public benefits, are a low-income person, or do not have enough income to pay for your household's basic needs and your court fees, you may ask the court to waive all or part of your court fees.

To ask for a fee waiver:

1. Carefully read the [Information Sheet on Waiver of Superior Court Fees and Costs \(FW-001-INFO\)](#) to determine if you qualify.
2. Fill out the [Request to Waive Court Fees \(FW-001\)](#).
3. Fill out sections 1, 2, and 3, of [Order on Court Fee Waiver \(FW-003\)](#).
4. File these forms with the court along with the other documents you are filing (example: complaint, petition, answer, etc.).

You may be ordered to go to court to answer questions about your ability to pay court fees and costs and to provide proof of eligibility.

Granting or Denial of Fee Waiver Request

You will receive an [Order on Court Fees Waiver \(FW-003\)](#) telling you if your request was granted (approved) or denied. The Order will explain how to proceed. **Act quickly** - you only have 10 days from the date the Order is mailed to you to comply with the Order or exercise your options if your request was denied. Failure to act may result in the cancellation of any documents that you submitted.

Requesting Additional Court Fees and Costs Be Waived

There may be additional fees later in the case which you may request be waived if you qualify.

These fees may include one or more of the following:

- Jury fees and expenses
- Fees for court-appointed experts
- Fees for a police officer to testify in court
- Court appointed interpreter fees for a witness
- Reporter's daily fees (beyond the initial 60 day period as noted above)
- Other necessary court fees

SELF-HELP CENTERS (cont...)

Requesting Additional Court Fees and Costs Be Waived (Cont...)

To ask for an additional fee waiver:

1. Carefully read the [Information Sheet on Waiver of Superior Court Fees and Costs \(FW-001-INFO\)](#) to determine if you qualify.
2. Fill out the [Request to Waive Additional Court Fees \(FW-002\)](#).
3. Fill out sections 1, 2, and 3, of [Order on Court Fee Waiver \(FW-003\)](#).
4. File these forms with the court.

You will receive an [Order on Court Fees Waiver \(FW-003\)](#) telling you if your request was granted (approved) or denied. The Order will explain how to proceed. **Act quickly** - you only have 10 days from the date the Order is mailed to you to comply with the Order or exercise your options if your request was denied.

Call 2-1-1

For help in finding the services you need:

- Where to go to get a hot meal
- Where to get free or low-cost health care
- Information on child care
- Help with care for aging parents
- Employment resources
- Help for a substance abuse problem
- Help for persons with disabilities
- Where to volunteer to make a difference
- How to find shelter when you have no place to sleep
- And much more

Info Link

Orange County
1-888-600-4357 or 949-646-4357
949-764-1698 (TTY)
www.211oc.org